

Rx Savings Solutions

SUMMARY AND FAQ

For Producers and Employers

Overview

Premera Blue Cross believes in the importance of educating our members to be better consumers of their healthcare. With medical and pharmacy expenses increasing faster than the economy, it's important that Premera demonstrates leadership to help keep healthcare affordable for our members.

General

| | |
|---|---|
| What is Rx Savings Solutions and how do Premera members benefit? | <p>Premera partnered with Rx Savings Solutions to offer an innovative pharmacy savings tool. Based on real prescription pricing, the tool uses claims data, the member's actual plan benefits, and accumulators to determine how they can save money at the pharmacy. Members in the program will receive letters, text, and email notifications when there are savings opportunities on their prescriptions.</p> <p>Members can save in a variety of ways, such as switching to another pharmacy with lower out-of-pocket prices, trying a generic or a different generic medication, and learning about therapeutic alternatives. In addition, the tool includes online search capability so members can proactively view prescription savings opportunities.</p> |
| Who is eligible for Rx Savings Solutions? | <p>Fully insured and OptiFlex groups have Rx Savings Solutions embedded as part of their plan.</p> <p>Rx Savings Solutions is available to self-funded groups as a buy-up option for the January 1, 2024 plan year. Self-funded groups must have integrated pharmacy benefits with Premera.</p> |
| How do members access Rx Savings Solutions? | <p>Members will be invited to sign up for Rx Savings Solutions by visiting myrxss.com/premera. After activating their account, members can access their personalized savings.</p> |

Member experience

| | |
|--|--|
| <p>How are members notified of savings opportunities?</p> | <p>Rx Savings Solutions sends notifications via email, letter, and text messages to eligible Premera members who have active opportunities to spend less on their prescription(s).</p> <p>To receive text message alerts, members must log in to their portal and reach the Rx Savings Solutions page to verify their preferred mobile phone number. If they do not take this step, they will only receive letter and/or email notifications, depending on their contact information listed with Premera.</p> <p>Members can opt out of notifications at any time, and also opt out of notifications on a medication-specific level.</p> |
| <p>When are members made aware of their savings opportunities?</p> | <p>Notifications on potential savings are not immediate or instant. Rx Savings Solutions alerts are based on fill history.</p> <ol style="list-style-type: none"> 1. Members fill a drug 2. Rx Savings Solutions receive that information from the pharmacy benefit manager 3. Rx Savings Solutions generates the alert 4. When the member logs into the portal, the member will see that new savings opportunity. <p>This process can happen near their next refill or whenever they log in and make the selection to take action.</p> |
| <p>Can employers provide their employees email and phone numbers to Premera to ensure they receive notifications?</p> | <p>Employers can only provide email addresses to Premera Blue Cross. Employers cannot provide mobile phone numbers to Premera due to the Telephone Consumer Protection Act. Once a member activates their account, they will be asked to enter their mobile phone number to receive notifications via text, or they can opt out of text messages completely.</p> |
| <p>Can members opt out of notifications?</p> | <p>Yes. Each email and text notification will include an unsubscribe link. Members can also update their communication preferences in their Rx Savings Solutions dashboard after logging in.</p> |
| <p>Does the member have to call their doctor for a new prescription to get the savings?</p> | <p>If the change in prescription is \$20 or more in savings, members have the option to use the Rx Savings Solutions concierge team to manage the change on their behalf, contact the pharmacist, or provide a letter to the prescriber.</p> <p>Savings less than \$20, members have the option to contact the pharmacist or provide a letter to the prescriber.</p> |
| <p>Where will members be directed for</p> | <p>Members can email support@rxss.com if any assistance is</p> |

assistance with Rx Savings Solutions?

needed. Or call 800-268-4476 (TTY: 800-877-8973).
