Billing, Payment, and Enrollment Center:

Unified resources, simplified access

Increase efficiency and get all your work done in one place when electronic billing and enrollment administration is combined all in one place with the Billing, Payment, and Enrollment Center.

An all-in-one system approach to meet you where you're at with a modern, digital payment experience designed to meet the needs of today's businesses.

What you can expect with the Billing, Payment, and Enrollment Center

Comprehensive billing tools		Access clear, consistent, and consolidated invoices for your health plan.
	•	View, download, and print invoices in PDF or Excel formats anytime.
	•	Pay bills easily via ACH transfers from your checking or savings account.
Convenient payment options	•	Choose one-time manual payments or set up auto-draft for automatic payments on your due date.
	•	Save time with a digital wallet to securely store your preferred ACH payment methods.
Enhanced management	•	Receive automated email notifications for invoice readiness, payment confirmations, and account updates.
	•	Access a quick history of past invoices and payments and generate custom reports.
Dedicated support	•	Get your questions answered quickly with a single contact number and a specialized support team that are trained to handle any inquiries you have about paying your bill electronically or managing enrollment.
Environmentally friendly	•	When you reduce paper waste with sustainable electronic billing solutions, you are also supporting a healthier, greener future.
Best of all—no added costs	•	Enjoy all these features at no additional cost, ultimately making your experience with the Billing, Payment, and Enrollment Center a smart and sustainable choice for your business.

The Billing, Payment, and Enrollment Center is your spot for efficient and secure billing and enrollment support. With a comprehensive suite of tools and features, managing your health plan has never been easier.

Questions about billing, payments, or your Enrollment Center?

- We continue to accept payments by mail via check. This process remains unchanged.
- For login or navigational assistance, contact the Enrollment Center team at EnrollmentCtrSupport@premera.com.
- For all other questions about billing or enrollment, you may contact the membership and billing team at 855-756-0796.

